

COVID-19 PROTOCOL

Our priority is that our customers can enjoy their well-deserved vacation in a safe and relaxed way. For us, cleaning has always been very important, but we will further intensify the cleaning and disinfection processes to minimize any possible risks. All staff have received and will receive ongoing training to understand the risks and follow them marked protocols to minimize them. We will also have the appropriate protective equipment and necessary.

- It is very important to **respect the safety distance of 1.5 m.** to the whole enclosure between the different families.
- Installation of **protective screens** in the necessary work areas.
- **Hydroalcoholic gel** dispensers have been installed in different common areas to ensure the hand disinfection.
- It is very important **to wash your hands with soap and water** more often. Avoid touching your nose, mouth and eyes.
- **The cleaning and disinfection** of the toilets and the rest of the common areas will be carried out more continuously.
- The playground areas will remain open. **Adult supervision is required.** Disinfection work will be done in the playground.
- Our **beach has a wide width** and this makes it easier to maintain and respect the safety distance of 1.5 m. between different families; having to make responsible use of our beach.
- The capacity inside reception will be a **maximum of 3 people** and only one person per family will be allowed.
- Due to the current situation, to avoid an increase in capacity at the campsite are **completely visits are forbidden.**
- The frequency of water **quality controls in the pool** will be increased in order to maintain the parameters of chlorine, PH, etc. that facilitate optimal pool water quality.
- **Returns of items** for security and protection reasons will not be allowed.

05/07/2022 Sant Pere Pescador

Client signature



** This document is subject to change in accordance with current legislation.*